

F. No. 12(21)/2017-DPD
Ministry of Electronics & Information Technology
(Digital Payment Division)

Minutes of the Video Conference Meeting on Scorecard for digital payment

A video conference meeting was held under the chairmanship of Joint Secretary (DPD), MeitY on 4th June, 2018, in MeitY, with representatives of all State IT Secretaries, State SeMT Heads and State CSC Heads, regarding progress on digital payments w.r.t. scorecard template, earlier sent to States/UTs vide 12(21)2017-DPD-MeitY dated 28.02.2018 (enclosed). The list of States participated in the video conference meeting is at Annexure I.

2. Joint Secretary (DPD) MeitY, mentioned that data in the scorecard format is received from few States/UTs only. All the States/UTs were requested to take appropriate steps to ensure that relevant data in the scorecard format may be provided on monthly basis. JS (DPD) highlighted that, the idea is to assess the present status of Digital Payment, which will help in effective targeting of efforts for promotion of Digital Payments.

3. It was mentioned that some of the utilities are reporting digital payment data directly to MeitY. JS (DPD) mentioned that IT Department of States/UTs may co-ordinate with all concerned Departments /Organisations /Utilities and provide the consolidated data to MeitY.

4. JS (DPD) highlighted that on-boarding on Bharat Bill Payment System (BBPS) is an effective way for enabling Digital Payments in Electricity, Gas and Water billers. All the States/UTs were requested to take appropriate steps for on-boarding all the utilities on BBPS. States/UTs/Utilities can directly write to MeitY, in case of any difficulty in BBPS on-boarding.

5. Representatives from Kerala mentioned that they are awaiting policy decision from Government for BBPS on-boarding. JS (DPD) explained them that on-boarding on BBPS does not mean elimination of existing modes of digital payments. BBPS provides an easy method for adoption of Digital Payment by Utilities. On-boarding on BBPS enables utilities to be accessible on Websites, Mobile Apps of multiple Banks and wallet. This enables the consumers to pay water bills easily from their preferred Banks/Wallets. Consumers can pay Bill through BBPS at zero transaction charges. Further, for utilities, BBPS is economical than existing modes for enabling digital payments.

6. JS (DPD) explained that due to economical advantages of BBPS, 52 out of 73 electricity Billers are on-boarded on BBPS. However, water billers are lagging behind due to lack of awareness. All the States/UTs were requested to make coordinated efforts for enabling digital payments in all water billers such as Municipal bodies, Water supply boards etc.

7. Representatives from Haryana mentioned that a dashboard (<http://cashlessharyana.nic.in/>) has been developed by Haryana for collecting and representing data of digital payments. They are collecting information from multiple Departments, for the Dashboard. JS (DPD) appreciated the efforts of Haryana and mentioned that all the States/UTs should replicate the Dashboard, with data from all the Departments, as mentioned in Scorecard. JS (DPD) requested representatives from Haryana, to extend their support to all the States/UTs willing to replicate the Dashboard.

8. JS (DPD) mentioned that MeitY in co-ordination with CSC is undertaking a campaign for on-boarding merchants on BHIM QR. All the States/UTs were requested to extend their support for the success of the campaign. States/UTs were requested to provide help in identification of areas, which will have maximum impact, for promotion of Digital payments. Further, CSC-SPV team requested States/UTs to identify Village Level Entrepreneurs (VLEs), who may be assigned targets for merchant onboarding on BHIM QR. CSC-SPV will share the information about VLEs with States/UTs.

9. JS (DPD) explained that the campaign for merchant on-boarding on BHIM QR should be planned in a manner, to catalyze adoption of Digital Payments, in all the merchants. Hence, support of States/UTs is necessary in identification of areas with maximum potential. All the States/UTs were requested to co-ordinate with CSC team for the success of the campaign.

10. The following action points were decided in the meeting:

- a) States / UTs will provide consolidated report on Digital Payment, on monthly basis, in the Scorecard format. The excel sheet may indicate month-on-month performance.
- b) States/UTs will on-board all concerned utilities on Bharat Bill Payment System. Particularly, coordinated effort is required by State/UTs for on-boarding all water billers, including municipal bodies and water supply boards on BBPS.
- c) All the States/UTs will replicate the Dashboard developed by Haryana, with digital payment data from all the Departments/Organizations mentioned in Scorecard.
- d) States/UTs will co-ordinate with CSC to undertake the campaign for merchant on-boarding on BHIM QR.

The meetings ended with a vote of thanks to and from the chair.

Annexure I

List of Participants

1. Shri Gopalakrishnan S., Joint Secretary (DPD), MeitY – Chairperson
2. Shri Shahnawaz, General Manager, CSC – SPV
3. Ms. Surbhi, Asstt. Manager, CSC-SPV
4. Shri Gaurav Loomba, NPCI
5. Shri Arjun Gupta, NPCI
6. Shri Sahil Sharma, NPCI
7. Shri Atif Khan, Scientist C, MeitY
8. Shri Ajay Chandrakar, Scientist B, MeitY
9. Shri Dharmender Jhamb, Consultant, PwC
10. Shri Akshay Jain, Consultant, PwC
11. Ms. Komal Dhamija, Consultant, KPMG
12. Representatives from Andhra Pradesh
13. Representatives from Arunachal Pradesh
14. Representatives from Assam
15. Representatives from Bihar
16. Representatives from Chandigarh
17. Representatives from Chhattisgarh
18. Representatives from Dadra & Nagar Havel
19. Representatives from Daman & Diu
20. Representatives from Delhi
21. Representatives from Gujarat
22. Representatives from Haryana
23. Representatives from Himachal Pradesh
24. Representatives from Jharkhand
25. Representatives from Karnataka
26. Representatives from Kerala
27. Representatives from Madhya Pradesh
28. Representatives from Maharashtra
29. Representatives from Manipur
30. Representatives from Meghalaya
31. Representatives from Mizoram
32. Representatives from Nagaland
33. Representatives from Orissa
34. Representatives from Puducherry
35. Representatives from Punjab
36. Representatives from Rajasthan
37. Representatives from Sikkim
38. Representatives from Tamil Nadu
39. Representatives from Telangana
40. Representatives from Tripura
41. Representatives from Uttar Pradesh
42. Representatives from Uttarakhand
43. Representatives from West Bengal